

**Riverside County In-Home Supportive Services (IHSS)
Advisory Committee (A.C.)
QUARTERLY MEETING**

October 15, 2020

1:00 PM – 4:00 PM

Web-Ex & Teleconference

12125 Day Street, #S-101, Moreno Valley, CA 92557

MINUTES

IHSS AC Members Present	Dept of Public Social Services (DPSS)- IHSS Program Staff
Felice Connolly	Not Present
Barbara Mitchell	
Denise Fleming	DPSS Fiscal
Kristine Loomis	Not Present
Donald Brock	
Dwight Solis	
Paul Van Doren	
IHSS Public Authority	
Eva Krottmayer	
Rowena Concepcion	ASD Administration/Recorder of Minutes
Tiffany Nelson	Christina Rios, Secretary II

I. Call to Order

Denise Fleming called the meeting to order.

II. Pledge of Allegiance

Barbara Mitchell led committee members in the Pledge of Allegiance.

III. Introductions

Introductions were made. Paul Van Doren announced he is resigning from the committee because he is moving to Oklahoma. Faustino Alvarez is interested in joining the IAC committee.

IV. Adoption and Approval of Minutes from August 6, 2020 Regular Meeting for the In-Home Supportive Services Advisory Committee.

Approved

V. Board Secretary

Additions to the current A.C. agenda

- Kristine Loomis would like to add ICT cases and correct assessment hours
- Kristine Loomis would like to add eligibility assessments for medical.

VI. Follow-up Items October 15, 2020

FOLLOW-UP ITEM(S)	RESPONSIBLE PARTY	DUE DATE	ONGOING/COMPLETE
<i>Flyer to PA website</i>	Christina Rios	10/15/2020	Ongoing
<i>Brown Act Training</i>	Barbara	12/3/2020	Ongoing
<i>Send BIO and picture to CR</i>	Barbara	12/3/2020	Ongoing
<i>Send BIO and picture to CR</i>	Dwight	12/3/2020	Ongoing

VII. Discussion Items and Reports

A. **Executive Committee Update (*Denise Fleming*)**

- Nominations & Voting
Chair: Barbara Mitchell
Co-Chair: Denise Fleming
Secretary: Felice Connolly
- Provider Appreciation Event
Provider Appreciation webinar training is on 11/5 & 11/12 and will follow with two drive-through resource fairs on 11/18 in Indio and 11/19 in Moreno Valley. Several presenters will be speaking at both webinars: Comedian Lamont Bonman, Solid Gold Soul Line Dancers from Move and Groove for Health, and Dr. Wu. Find food bank will donate 150 food boxes for the Indio resources fair.
- Board of Supervisors agenda & Presentation of Caregiver Proclamation
Supervisor Perez is sponsoring and will present the proclamation, and Sayori Baldwin will accept it on 11/03.
- "I CARE "Video
The video is about young people showing grandparents how much they care for them. Tiffany Nelson would like to share the video at recruitment events and Public Authority agreed to show it in the lobby during walk-in hours.

B. **In-Home Supportive Services Update (Eva)**

- Office Reopening
Some IHSS offices are open for appointments only. Public Authority is open from 8-10:00 am (walk-in's) and 1:30-3:30 (appointments only) and only a small number of walk-in per day. Primary access point to Adult Services is the RiversideIHSS.org website, forms and information is available, the second point of entry is the HOME call center 888-960-4477. Currently no plans to go to full public openings.
- Budget Update
Tax revenue was better than expected and now IHSS is able to hire for APS/IHSS and the call center for FY 20/21.
- Call Center Script
The call center scripts have been adjusted and are more streamlined. The script informs recipients and providers that forms and additional information is available online. The call center answer rate is higher than before the scripts were adjusted, the goal is 90% by 12/31, PA is currently at 88% answer rate as of September.
- APS Stats
Most of the allegations APS is receiving are for self-neglect, financial abuse, neglect by others, and psychological abuse and the rest are abduction and isolation. Comparison from April- August 2020 the number of allegations has decreased when compared to the same period April-August 2019.
- Policy on Systemic Racism
Last month the Board of Supervisors adopted a policy on systemic racism and at this time the division does not know how it will impact operations.

- ICT transfer/Assessment Changes from previous county
This item will be added to the following meeting on 12/03.
- Eligibility for Medical
Ryan’s team is working on reinstating recipients who were terminated from Medi-Cal during COVID-19 pandemic at a time when no negative actions were to be taken.

C. Public Authority Update (*Eva Krottmayer*)

- UDW Collaboration
IHSS Public Authority and United Domestic workers of America are partnering to distribute a limited quantity of Essential Protective Gear (surgical masks and hand sanitizer) to IHSS providers throughout the County. Public Authority and IHSS are also mailing 10 masks to recipients over the coming weeks.

Break

D. Office on Aging Advisory Council Update (*Barbara Mitchell/Donald Brock*)

- OoA delivered over 23,000 Grab-n-Go meals and 2,000 meals delivered. The program has been extended to December 8th. The 4-year plan has been approved by the BOS and is currently waiting for the state’s approval. Doris Hays has stepped down from the advisory board and the board will be conducting interviews soon to identify a replacement.

E. Advocacy for the Disabled Update (*Paul Van Doren*)

- PPE supplies are being provided to people with disabilities as well as meals.

F. California In-Home Supportive Services Consumer Alliance (CICA) Update (*Kristine Loomis*)

Denise and Felice will attend CICA meetings from now on.

G. CCI Stakeholder Meeting Update (*Felice Connolly*)

- No update

H. IHSS Advisory Committee Budget Update (*Denise Fleming*)

- Budget Update
\$5,976.00 20/21
\$2,940.08 19/20 (posted after year end)
\$3,035.92 remaining balance
CICA \$500.00 payment was submitted but not suspended from the budget.
- Incentives Purchases
No purchases

I. Training Committee Update (*Eva Krottmayer/Denise Flemings*)

- Caregiver virtual training 9/15, 9/22, & 10/06. Topics include stress and caregiver burnout, living with dementia, and safety in the home. On October 21st UCLA will host another training on “Psychological First Aide: Supporting Yourself and Others” and participants will receive a certificate of completion and a first aid kit from American Red Cross.

~~J. Networking Report (*Felice Connolly*)~~ – On Hold

VIII. Announcements

Public Authority participated in a virtual employment recruitment and 134 applicants entered the booth.

IX. Roundtable

None

X. Adjournment

XI. The meeting adjourned at 3:33 PM.

Next Meeting: **December 3, 2020**
Zoom Meeting
In-Home Supportive Services Public Authority
12125 Day Street, Suite S-101 Training Room
Moreno Valley, CA 92557

Respectfully submitted,

Christina Rios,
Secretary II for Eva Krottmayer
IHSS Public Authority